IOWA VICTIM SERVICE CALL CENTER
1-800-770-1650

IOWA COALITION AGAINST DOMESTIC VIOLENCE
IOWA COALITION AGAINST SEXUAL ASSAULT

IOWA VICTIM SERVICE PROGRAMS

SEXUAL ABUSE
DOMESTIC ABUSE
HOMICIDE/OVC
CULTURALLY SPECIFIC
SHELTER

Updated: November 2023
**Service Area:** Buena Vista, Calhoun, Carroll, Cherokee, Clay, Crawford, Dickinson, Emmet, Ida, Lyon, Monona, O’Brien, Osceola, Palo Alto, Plymouth, Pocahontas, Sac, Sioux, Woodbury Counties

---

**CENTERS AGAINST ABUSE & SEXUAL ASSAULT**

PO Box 996  
Spencer, IA 51301  
Office Phone: 712-262-4612  
Crisis Line: 877-362-4612  
Executive Director: Stephanie Henrick (stephanie@caasaonline.org)  
www.caasaonline.org

Sexual Assault Services: All counties in Region One.

---

**FAMILY CRISIS CENTERS, INC.**

PO Box 295  
Sioux Center, IA 51250  
Office Phone: 712-722-4404  
Crisis Line: 800-382-5603  
Executive Director: Jessica Rohrs (jessicar@familycrisiscenters.org)  
www.familycrisiscenters.org


Homicide/Other Violent Crime Services

---

**SAFEPLACE**

PO Box 1565  
Sioux City, IA 51102  
Office Phone: 712-277-0131  
Crisis Line: 800-982-7233  
Executive Director: Stephanie Pickinpaugh (stephanie@safeplacesiouxland.org)  
www.safeplacesiouxland.org

Domestic Violence Services: 
Plymouth & Woodbury Counties

Shelter Services: 
All counties in Region One.

---

IOWA VICTIM SERVICE CALL CENTER  
1 - 8 0 0 - 7 7 0 - 1 6 5 0

IOWA COALITION AGAINST DOMESTIC VIOLENCE  
IOWA COALITION AGAINST SEXUAL ASSAULT
**Service Area:** Boone, Butler, Cerro Gordo, Floyd, Franklin, Greene, Grundy, Hamilton, Hancock, Hardin, Humboldt, Kossuth, Marshall, Mitchell, Story, Tama, Webster, Winnebago, Worth, & Wright Counties

### ACCESS: ASSAULT CARE CENTER EXTENDING SHELTER & SUPPORT

PO Box 1429  
Ames, IA 50014

**Office:** 515-292-0500  
**DV Crisis Line:** 855-983-4641  
**SA Crisis Line:** 800-203-3488  
**Shelter:** 1-855-696-2980

**Interim Co-Directors:** Kristina Griego (Kristina@assaultcarecenter.org)  
Lisa Diggs (lisa@assaultcarecenter.org)

[www.assaultcarecenter.org](http://www.assaultcarecenter.org)

### CRISIS INTERVENTION SERVICE

206 Third NE  
Mason City, IA 50401

**Office:** 641-423-0490  
**DV Crisis Line:** 855-424-9133  
**SA Crisis Line:** 800-479-9071

**Executive Director:** Mary Ingham (mary@cishelps.org)

[www.cishelps.org](http://www.cishelps.org)

### DOMESTIC/SEXUAL ASSAULT OUTREACH CENTER

1030 Central Ave.  
Fort Dodge, IA 50501

**Office Phone:** 515-955-2273  
**Crisis Line:** 888-356-2006

**Executive Director:** Brenda McBride (brenda@dsaoc.com)

[www.dsaoc.com](http://www.dsaoc.com)

### R.I.S.E.: RESOURCES FOR INDIGENOUS SURVIVORS & EMPOWERMENT

1834 340th St.  
Tama, IA 52339

**Office Phone:** 641-484-4444  
**Crisis Line:** 855-840-7362

**Program Director:** Jourdan Reynolds (jourdan.reynolds@meskwaki-nsn.gov)

[www.meskwaki.org](http://www.meskwaki.org)

---

**Domestic Violence & Sexual Assault Services:** Boone, Greene, Marshall, Story & Tama Counties

**Homicide/Other Violent Crime Services**

**Service Area:** Butler, Cerro Gordo, Floyd, Franklin, Grundy, Hamilton, Hancock, Hardin, Humboldt, Kossuth, Mitchell, Webster, Winnebago, Worth, & Wright Counties

**Shelter Services:** All counties in Region Two.

**Cultural Specific Services to Meskwaki Nation** - Tama County
Service Area: Allamakee, Benton, Black Hawk, Bremer, Buchanan, Chickasaw, Clayton, Delaware, Dubuque, Fayette, Howard, Jones, Linn, & Winneshiek Counties

AMANI COMMUNITY SERVICES
1024 W 24th St.
Waterloo, IA 50702

Crisis Line: 888-983-2533
Waterloo Office Phone: 319-232-5660
Cedar Rapids Office Phone: 319-621-9142

Executive Director: Lisa Ambrose (lisa@amani-cs.org)
www.amani-cs.org

Culturally Specific Domestic Violence & Sexual Assault Services for Black & African American victim/survivors - Black Hawk County (Linn, Polk and Scott)

THRIVE TOGETHER TODAY
1660 42nd St., Ste. R
Cedar Rapids, IA 52401

V/VP: 319-531-7719
V/VP After Hours: 855-812-1001

Executive Director: Jennifer Upah-Kyes (director@thrivetogethertoday.org)
www.thrivetogethertoday.org

Culturally Specific Domestic Violence & Sexual Assault Services for Deaf & Hard of Hearing victim/survivors - Linn County

WAYPOINT
318 Fifth Street SE
Cedar Rapids, IA 52401

Office Phone: 319-365-1458
Crisis Line: 800-208-0388

Program Director: Nelly Hill (nelly@waypointservices.org)
www.waypointservices.org

Domestic Violence Services: Benton, Black Hawk, Buchanan, Delaware, Dubuque, Jones, & Linn Counties

Homicide/Other Violent Crime Services

IOWA VICTIM SERVICE CALL CENTER 1-800-770-1650
IOWA COALITION AGAINST DOMESTIC VIOLENCE
IOWA COALITION AGAINST SEXUAL ASSAULT
**Service Area:** Allamakee, Benton, Black Hawk, Bremer, Buchanan, Chickasaw, Clayton, Delaware, Dubuque, Fayette, Howard, Jones, Linn, & Winneshiek Counties

---

**Monsoon Asians & Pacific Islanders in Solidarity**

c/o Riverview Center
1789 Elm Street
Dubuque, IA 52001

Executive Director: Mira Yusef, MSW, MA (mira@monsooniowa.org)
www.monsooniowa.org

Culturally Specific Domestic Violence & Sexual Assault Services for Asian & Pacific Islander victim/surivors: All ninety-nine (99) Iowa Counties.

---

**Riverview Center**

1789 Elm Street
Dubuque, IA 52001

Executive Director: Gwen Bramlet-Hecker (gwen@riverviewcenter.org)
www.riverviewcenter.org

Sexual Assault Services: All counties in Region Three.

---

**Helping Services for Youth & Families**

PO Box 372
Decorah, IA 52101

Executive Director: Carson Eggland (ceggland@helpingservices.org)
DV Program Director: Kathleen Davis (kdavis@helpingservices.org)
www.helpingservices.org

Domestic Violence Services: Allamakee, Bremer, Chickasaw, Clayton, Fayette, Howard, and Winneshiek Counties.

---

**Friends of the Family**

1009 Peoples Square
Waterloo, IA 50702

Executive Director: Ben Brustkern (ben@fofia.org)
www.fofia.org

Shelter & Human Trafficking Services: All counties in Region Three.
**Service Area:** Adair, Adams, Audubon, Cass, Clarke, Dallas, Decatur, Fremont, Guthrie, Harrison, Madison, Mills, Montgomery, Page, Pottawattamie, Ringgold, Taylor, Shelby, & Union Counties

**Catholic Charities Domestic Violence & Sexual Assault Program**
PO Box 497
Council Bluffs, IA 51502
Office Phone: 712-256-2059
Crisis Line: 888-612-0266
Program Director: Carrie Potter (cpotter@catholiccharitiesdm.org)
www.catholiccharitiesdm.org

**Crisis Intervention & Advocacy Center**
PO Box 40
Adel, IA 50003
Office Phone: 515-993-4095
Domestic Abuse Hotline: 1-800-400-4884
Sexual Assault Hotline: 1-800-550-0004
Executive Director: Johna Sullivan (johna@supportingsurvivors.org)
www.supportingsurvivors.org

**Iowa Victim Service Call Center**
1-800-770-1650

**Iowa Coalition Against Domestic Violence**

**Iowa Coalition Against Sexual Assault**
**Service Area:** Appanoose, Davis, Jasper, Jefferson, Keokuk, Lucas, Mahaska, Marion, Monroe, Polk, Poweshiek, Wapello, Warren, & Wayne Counties

**AMANI COMMUNITY SERVICES**
Main Office: 1024 W 24th St.
Waterloo, IA 50702

Main Office Phone: 319-232-5660
Crisis Line: 888-983-2533

Executive Director: Lisa Ambrose (lisa@amani-cs.org)
www.amani-cs.org

**CFI: DOMESTIC VIOLENCE SERVICES**
1111 University Ave.
Des Moines, IA 50314

Office Phone: 515-288-1981
Crisis Line: 515-243-6147

Program Director: Lori Rinehart (lorir@cfiowa.org)
www.cfiowa.org

**EMBARC**
4801 Franklin Ave.,
Ste.1159
Des Moines, IA 50310

Director: Abigail Sui (abigail@embarciowa.org)

**IOWA VICTIM SERVICE CALL CENTER**
1-800-770-1650

**IOWA COALITION AGAINST DOMESTIC VIOLENCE**

**IOWA COALITION AGAINST SEXUAL ASSAULT**

Culturally Specific Domestic Violence & Sexual Assault Services for Black & African American victim/survivors - Polk County, (Black Hawk, Linn, Scott)
**REGION 5**

**Service Area:** Appanoose, Davis, Jasper, Jefferson, Keokuk, Lucas, Mahaska, Marion, Monroe, Polk, Poweshiek, Wapello, Warren, & Wayne Counties

---

**LATINAS UNIDAS POR UN NUEVO AMANECER (L.U.N.A.)**
100 E. Euclid Ave., Ste. 153
Des Moines, IA 50313
Office Phone: 515-271-5060
Crisis Line: 1-866-256-7668
Executive Director: Melissa Cano Zelaya (melissa@lunaiowa.org)
www.lunaiowa.org

Culturally Specific Domestic Violence & Sexual Assault services for Latinx victim/survivors - Polk County (Marshall and Tama)

---

**MONSOON ASIANS & PACIFIC ISLANDERS IN SOLIDARITY**
4944 Franklin Ave., Ste. B
Des Moines, IA 50310
Office Phone: 515-288-0881
Crisis Line: 1-866-881-4641
Executive Director: Mira Yusef, MSW, MA (mira@monsooniowa.org)
www.monsooniowa.org

Culturally Specific Domestic Violence & Sexual Assault services to Asian & Pacific Islander victim/survivors: All ninety-nine (99) Iowa Counties

---

**NISAA AFRICAN FAMILY SERVICES**
4944 Franklin Ave., Ste. P
Des Moines, IA 50310
Office Phone: 515-255-5430
Crisis Line: 1-844-269-6203
Executive Director: Hibo Jama (hibojama@nisaa-afs.org)
www.nisaa-afs.org

Culturally Specific Domestic Violence & Sexual Assault services for African victims/survivors - Polk County, (Johnson)

---

**IOWA VICTIM SERVICE CALL CENTER**
1-800-770-1650

**IOWA COALITION AGAINST DOMESTIC VIOLENCE**

**IOWA COALITION AGAINST SEXUAL ASSAULT**
**Service Area:** Appanoose, Davis, Jasper, Jefferson, Keokuk, Lucas, Mahaska, Marion, Monroe, Polk, Poweshiek, Wapello, Warren, & Wayne Counties

**POLK COUNTY CRISIS & ADVOCACY SERVICES (PCCAS)**

2309 Euclid Ave.  
Des Moines, IA 50310  

**Office Phone:** 515-286-3600  

**Program Supervisor:** Catherine Reaman-Gerdes  
(catherine.reaman-gerdes@polkcountyiowa.gov)  

**www.polkcountyiowa.gov**

**Sexual Assault Services:** Polk & Warren Counties

**Homicide/Other Violent Crime Services**

---

**CRISIS INTERVENTION SERVICES**

PO Box 6  
Oskaloosa, IA 52577  

**Office Phone:** 641-673-0336  

**Crisis Line:** 1-800-270-1620  

**Executive Director:** Pearl Hammes (pearlh@stopdvsa.org)  

**www.stopdvsa.org**

**Sexual Assault Services:** Appanoose, Davis, Jasper, Jefferson, Keokuk, Lucas, Mahaska, Marion, Monroe, Poweshiek, Wapello, & Wayne Counties

**Homicide/Other Violent Crime Services**

---

**FAMILY CRISIS CENTER**

PO Box 446  
Ottumwa, IA 52501  

**Office Phone:** 641-683-1750  

**Crisis Line:** 1-800-464-8340  

**Executive Director:** Lorraine Uehling-Techel  
(lorraineu@ottumwacrisiscenter.org)  

**www.ottumwacrisiscenter.org**

**Domestic Violence Services:** Appanoose, Davis, Jasper, Jefferson, Keokuk, Lucas, Mahaska, Marion, Monroe, Poweshiek, Wapello, & Wayne Counties

---

**IOWA VICTIM SERVICE CALL CENTER**  
1-800-770-1650

**IOWA COALITION AGAINST DOMESTIC VIOLENCE**

**IOWA COALITION AGAINST SEXUAL ASSAULT**
**Service Area:** Cedar, Clinton, Des Moines, Henry, Iowa, Jackson, Johnson, Lee, Louisa, Muscatine, Scott, Washington, & Van Buren Counties

### AMANI COMMUNITY SERVICES

2800 Eastern Avenue
Davenport, IA 52803

**Office Phone:** 563-564-5392
**Crisis Line:** 888-983-2533

**Executive Director:** Lisa Ambrose (lisa@amani-cs.org)

[www.amani-cs.org](http://www.amani-cs.org)

Culturally Specific Domestic Violence & Sexual Assault Services for Black & African American victim/survivors. - Scott County, (Black Hawk, Linn, Polk)

### FAMILY RESOURCES: SURVIVOR SERVICES

1414 W Lombard St.
Davenport, IA 52806

**Office Phone:** 563-326-6431
**Crisis Line:** 866-921-3354

**President and CEO:** Nicole Cisne Durbin (ncisne@famres.org)

**Director of Survivor Services:** Kristen Wray (kristenw@famres.org)

[www.famres.org](http://www.famres.org)

Domestic Violence, Sexual Assault, Human Trafficking, & Shelter Services: Clinton, Jackson, Louisa, Muscatine, & Scott Counties

Homicide/Other Violent Crime Services

### DOMESTIC VIOLENCE INTERVENTION PROGRAM

1105 S. Gilbert Ct.
Iowa City, IA 52240

**Office Phone:** 319-351-1042
**Crisis Line:** 800-373-1043

**Executive Director:** Kristie Fortmann-Doser (kristie@dvipiowa.org)

[www.dvipiowa.org](http://www.dvipiowa.org)

Domestic Violence & Shelter Services: Cedar, Des Moines, Henry, Iowa, Johnson, Lee, Washington, & Van Buren Counties

---

**IOWA VICTIM SERVICE CALL CENTER**
**IOWA COALITION AGAINST DOMESTIC VIOLENCE**
**IOWA COALITION AGAINST SEXUAL ASSAULT**

1-800-770-1650
**REGION 6**

**Service Area:** Cedar, Clinton, Des Moines, Henry, Iowa, Jackson, Johnson, Lee, Louisa, Muscatine, Scott, Washington, & Van Buren Counties

---

**MONSOON ASIANS & PACIFIC ISLANDERS IN SOLIDARITY**

Eastdale Plaza, Suite 18  
1700 S. 1st Avenue  
Iowa City, IA 52240  
Office Phone: 319-466-9000  
Crisis Line: 866-881-4641  
Associate Director: Lata D’Mello (lata@monsooniowa.org)  
www.monsooniowa.org

---

**NISAA AFRICAN FAMILY SERVICES**

1700 S 1st Avenue, Suite A and B  
Iowa City, IA 52240  
Office Phone: 319-338-7617  
Crisis Line: 1-844-269-6203  
Executive Director: Hibo Jama (hibojama@nisaa-afs.org)  
www.nisaa-afs.org

---

**RVAP: RAPE VICTIM ADVOCACY PROGRAM**

108 River Street  
Iowa City, IA 52246  
Office Phone: 319-335-6001  
Crisis Line: 1-800-228-1625  
Executive Director: Dr. Maria Bruno (maria-bruno@uiowa.edu)  
Assistant Director (SA Services): Katryn Duarte (katryn-duarte@uiowa.edu)  
https://rvap.uiowa.edu

---

IOWA VICTIM SERVICE CALL CENTER  
1-800-770-1650  
IOWA COALITION AGAINST DOMESTIC VIOLENCE  
IOWA COALITION AGAINST SEXUAL ASSAULT